

## Case Study

A food manufacturer received a supply of powdered ingredient packed into 25kg multiwalled paper valve bags. However, upon receipt, it was discovered that the bags had been overfilled, causing the paper valve to be jammed open with powder. This resulted in some of the ingredient escaping from the bags during transport and settling on other surfaces inside the shipping container. The ingredient could potentially be an allergen cross contact hazard and therefore the manufacturer took the appropriate actions to isolate and reject the stock.

